Web Accessibility

Web accessibility refers to how well people with visual, hearing, motor and cognitive challenges can access a website. In order to help ensure that all customers are able to access the information on our website, we have compiled the following tips to enhance your web browsing experience.

Tips for Browsing our Website and Elsewhere on the Web

Some accessibility features are built into computer operating systems and web browsers and are usually documented in the "help" menu of your software. Try the following methods to simplify your web browsing experience.

Please note that all links in this section will open a new browser window

Magnify the Screen

Many web browsers allow you to zoom in on web pages using simple keyboard controls. In order to zoom in on web pages, use the following simple keyboard controls:

- For Windows operating systems, press Ctrl and + to zoom in on a web page (Ctrl and to zoom out).
- For Mac operating systems, press Cmd and + to zoom in on a Web page (Cmd and to zoom out).

Customize the Mouse Pointer

You can customize a computer mouse pointer in several ways. For example, you can slow down the speed of the mouse pointer for easier handling. You can also change its appearance so that it contrasts more with the screen content.

Learn how to change mouse settings for Windows operating systems:

- Windows 7 and Vista mouse settings
- Windows XP mouse settings

Learn how to change mouse settings for Mac operating systems:

- Control your mouse speed
- Change your mouse pointer

Make the Computer Speak Aloud

Many computers have text-reading features, but they can be limited in what they offer. For example Windows Narrator reads only menus and dialogue boxes but not blocks of text.

Software is available that offers more advanced screen-reading capabilities (both free and commercial). The two most popular commercial screen readers are JAWS and Windows-Eyes.

Learn how to use Windows Narrator:

- Windows 7 Narrator
- Windows Vista Narrator
- Windows XP Narrator

Learn how to use Mac OS X Voiceover

For more tips on better web browsing, visit the Web Accessibility Initiative website.